



GUARD-ALERT GAZETTE

Guard-Alert Group Newsletter

Total Security Solutions

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Spot the tsotsi

The prevailing challenging economic climate has unfortunately led to a general increase in the level of crime. It is therefore important to be vigilant and to be on the lookout for any suspicious occurrences. Below are a few instances that you need to be on the lookout for.

1. When using your remote to lock your car, make sure that you physically check that all doors have been locked as there have been recent incidences of thieves using remote jamming devices meaning that you will walk away from your car without realising that it has not been locked. The next thing is theft from your vehicle.

2. Always be suspicious of individuals who use a large denomination to purchase items from your shop. Make sure that you are aware of all the security features to be found on the bank note and that you do a quick check of these before you give the individual the change and the goods. The little delay will be worth it as some individuals have discovered too late that they have been conned.

3. Be aware as well of individuals who come and ask you for change for large notes- always make sure that you check the note for all security features

4. There have been instances of a con artist entering business premises and they have a vast knowledge of the goings on at the company. The individual will come and state some facts knowledgeably about the Managing Director and at the same time convince the receptionist to give him a soft loan which he promises to pay back the

next day. Always ask your employees to check with you before giving any assistance to someone who might even exhibit an intimate knowledge of the boss' background as well of the company

5. A man has been known to visit companies which operate on a 24 hour basis which he knows collect cash with a story that his child has been badly burnt and he requires some money to take the child to the emergency rooms. Usually this is done from outside the premises and the man, who is always well dressed, will beg the employee to open the gate for him so that he can leave his vehicle inside the premises as collateral. One can only guess what would happen if the gate is opened. It is therefore important to advise your employees and security personnel of this man's actions



6. Sadly, our nature as helpful and warm-hearted Zimbabweans is being eroded to an extent because of the unfortunate nature of crooks. Drivers are urged not to stop and help someone who will appear to be unconscious at the side of the road. Unfortunately someone was violently mugged when they stopped and attempted to help. Drivers would rather drive to the nearest police station and come back with a policeman to investigate.



7. During the sweltering temperatures, ensure that grilles to the doors are always locked, even as you leave doors open and let in the much needed fresh air. Unfortunately, thieves can take advantage and gain access to your house if grille gates are left unlocked. You could set an alarm for the entrance ways and by-pass the alarm in the rooms where you are still moving around. Just remember to then re-set the alarm so that the rest of the house is armed when you go to sleep. Contact GAE should you want to be talked through how to do this or simply refer to your user manual

Home Security- Troubleshooting a faulty alarm system

A properly installed and functioning alarm system is an asset to home and office security. The door and window magnetic contacts as well as sensors ensure that premises security is full proof. Additional security devices include smoke alarms, external beams and motion sensors. These security systems are made to be simple and user friendly, but sometimes problems are encountered which require trouble shooting. Below are a few points to watch out for during your trouble-shooting in case you face problems with your alarm.

1. Basic troubleshooting and re-set-

Sometimes the user fails to set the alarm and the panel just gives a beep with every attempt and this can be frustrating. It is important to walk around the premises and check that all windows and exit points are closed, as an open access point will prevent the setting of an alarm. If all zones are closed, you can then ask your alarm service provider to check that all your



magnetic contacts and sensors are in good working order and do not need to be replaced

2. If there is a problem that you cannot figure out, on first sight, check your panel. You can enter a code on your panel and error codes will show on the panel. Use your manual for an explanation of what the code stands for, and the manual will inform you on how to resolve the error or if there is a need to call your service provider for an alarm service.

3. If you are linked to the GAE Rapid Response, you can call the GAE control room and get remote assistance by telling the controller what the message on the panel is saying. They should be able to assist you or if the problem cannot be resolved on the phone, then the controller will recommend that a technician visit your premises to diagnose the problem at a nominal call out fee

***Contact Guard-Alert Security for all your security needs on
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