



## **GUARD-ALERT REACTION AND CRIME NEWS**

### **DECEMBER 2018**

**Dear Valued client**

**Welcome to the reaction and crime news December edition. The rainy season is well on its way and with it comes falling trees and electric faults. Please ensure that overhanging branches are cut away from power lines so as to minimize electricity faults. Power back-up is also of importance in the event of an electric fault. Therefore, ensure that your alarm batteries are checked and if needed replaced so that they can last a couple of hours in case of a power failure.**

**In the light of the civil disturbances Guard-Alert advises all their clients that they will strive wherever possible to react to all activations. In all circumstances, we urge our clients to stay safe.**

### **Reaction News**

#### **Harare**

**On 04/12/18 at 23:09hrs** an alarm signal was received in the control room from a Waterfalls residential property. The reaction crew attended and during patrol checks discovered that the client's durawall and gate had been smashed in a hit and run incident by an unknown vehicle. The case was reported to the police.

**On 12/12/18 at 01:07hrs** an alarm signal was received from a Mabvuku domestic property. The crew was despatched and on arrival discovered, during patrol checks, that the sliding door leading to the main dining room had been damaged and partially removed by intruders

using an unknown object. The alarm activated when the alarm sensor in the dining room detected their movements prompting them to flee. Nothing was stolen.

On the **15/12/18 at 04:17hrs** an alarm signal was received from a Hatfield domestic property. The reaction crew responded and discovered during checks that thieves had removed one durawall panel to gain entrance into the yard. When they attempted to force open the kitchen window to gain entry into the house, the alarm was activated and they fled the scene. Nothing was stolen.

On **21/12/18 at 03:13hrs** an alarm signal was received from Workington industrial area. The crew checked the premises and found that intruders had removed a durawall panel but fled when the alarm siren activated.

## **Norton**

On **23/12/18 at 01:36hrs** an alarm signal was received from a Norton domestic property. The crew was despatched and on arrival found that intruders had broken the dining window glass but fled when the alarm siren sounded.

On **27/12/18 at 02:37hrs** a panic signal was received from a fuel station. The reaction crew attended and quelled an altercation between a pump attendant and two customers who had forcibly jumped the fuel queue and attempted to serve themselves. The reaction crew mediated and restrained the parties involved and enlisted the services of the police to take the customers away.

## **Bulawayo**

On **2/12/18 at 14.17 hours** a panic signal was received from one of the food outlets in Bradfield shopping centre. The re-action crew was sent and on arrival at the scene heard that a man had threatened the manager. However, when the man saw the re-action vehicle he ran away.

On **3/12/2018 at 07.58 hours** a panic signal was received from one on the commercial banks in the CBD. The reaction crew was sent and on arrival discovered that the alarm sounded when the workers opened the bank and forgot to disarm the alarm.

On **10/12/2018 at 22.12 hours** a panic signal was received from a casino in the CBD. The re-action crew was sent and found a patron who was being violent and was disturbing other patrons. The patron was handcuffed and handed over to Bulawayo central police station,

## **Plumtree**

On **10/12/18 at 02.02 hours** a burglary signal was received from one of the commercial banks. The re-action team attended and discovered that, the manager was testing our re-action time factor.

## **Beitbridge**

On **6/12/2018 at 04.30 hours** a burglary signal was received from one of the transport companies. A re-action crew sent and discovered that wild cats had activated the system in the diesel fuelling area. The manager was advised and attended.

## **Gwanda**

**On 6/12/2018 at 07.40 hours** a burglary signal was received from a financial institution. The re-action team attended and the client advised that he had taken too long to de-activate the alarm when he opened the bank resulting in the alarm going off.

## **Victoria Falls**

**On 3/12/2018 at 08.00 hours** an alarm signal was received from one of the commercial banks. The re-action crew was sent and discovered that, the Bank was testing the re-action time of the crew.

## **Gweru**

**On 09/12/18 at 0100 hours**, an alarm signal was received from a commercial property in the light industrial site. Our response team was dispatched for investigations and reported that all was fine. The sound made by the alarm scared away the intruders.

**On 17/12/18 at 0348 hours**, an alarm signal was received from a residential property in South Downs. Our reaction team attended and reported that the client had accidentally triggered the alarm.

**On 25/12/18 at 0033 hours**, an alarm signal was received from one of the supermarkets in Mkoba 4. Our reaction team attended and reported that everything was in order. Investigations revealed that the sound of the alarm scared away the intruders.

## **Crime News and Alerts**

With the ever escalating crime rate in our country, Guard-Alert would like to highlight a few security tips:

1. Ensure that you install an alarm at your premises and that the alarm is serviced regularly and activated when sleeping or not in attendance at the property.
2. Secure your premises with burglar bars and screen doors. This will impede would be robbers. delay entry
3. Check all doors and windows are secured before you retire for the night or leave the office
4. Always have phone numbers of security service providers and neighbours to assist you in times of emergency.
5. Install outside lights so that the yard is well lit- thieves do not like well lit areas.
6. Your wallet and laptop and other small valuables should be put away out of sight when not in use.
7. Do not open the gate to people you are not familiar with and if necessary ask for their ID before you let them in if they are unfamiliar to you but need to carry out some work on your premises, e.g. Zesa or water meter readers

