

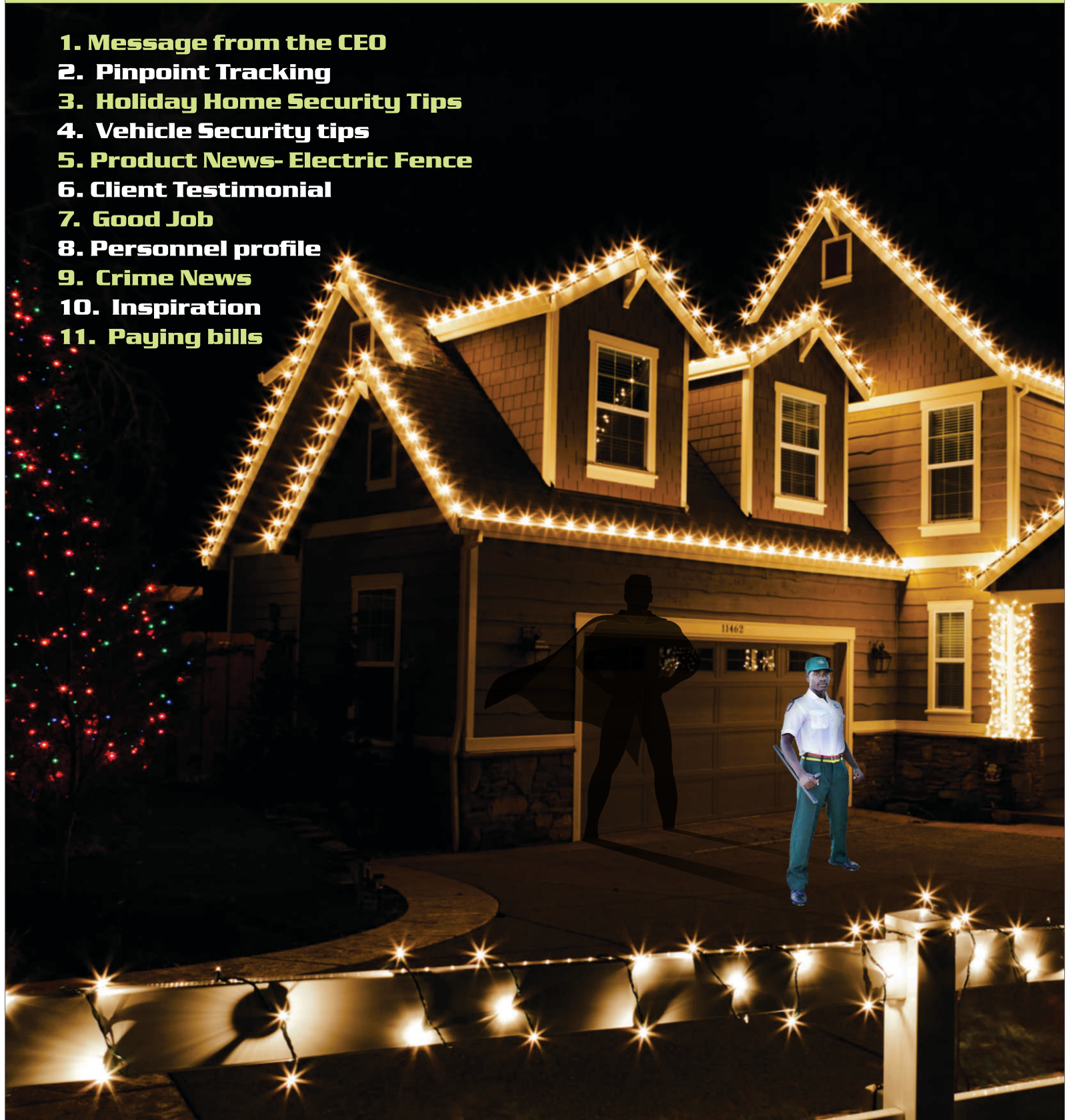


GUARD-ALERT GAZETTE

December 2018

Vol 8, Issue 3

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Total Security Solutions



Message from the CEO

Welcome to all our valued customers.

Welcome to you our valued customer. I thank you for taking the time to read our news letter which I hope you find interesting and informative.

With the current economic climate and currency turmoil we, as everyone, are faced with a number of challenges in our industry. Our employees are facing a hard time financially with one of the prime concerns being the ever escalating bus fares and the ability of staff to get to work. To this end we awarded all our staff a hardship allowance to try and cover the increased transport costs until such time as these are resolved or there is a general wage award concluded at NEC level. Whilst this is not the answer to the problem we hope that it will go some way to ensuring our guards continue providing you with an efficient service.

The current situation has affected us all and one of the spinoffs is that there has been a marked increase in thefts, both from opportunistic thieves and even one's own employees. Along with the usual goods, more obscure items such as 5000 and 10000 litre water tanks have become targets of late. We once again urge you to ensure your assets are properly secured and guarded. We have included in this newsletter hints about what to do when going away on holiday.

With fuel being desperately short the incidence of drivers siphoning from company vehicles and selling on the black market or using for oneself is prevalent. With commuter fares increasing, company vehicles being used as pirate taxis is also increasing. At Guard Alert we operate a vehicle monitoring system through Pin Point Tracking which enables managers, through their smart phones, to monitor vehicle usage and consumption. This system also allows for ring fencing ensuring vehicles who leave prescribed areas or routes are identified. There is an article in this newsletter about this system.

At this time of the year we honour those members of staff who have served us loyally for many years and we have 21 members attaining 30 years service joining the other 41 who have already achieved this mark. Well done to these loyal and hard working employees. It is only left for me to wish you a happy Christmas and hope that the new year will bring more financial stability to our land.
Best Regards

Richard Robinson



Pinpoint Tracking



Pinpoint Tracking is a subsidiary company of Guard Alert and as such plays a major role in the security of vehicles and protecting them against theft and abuse.

Pinpoint's primary function is to monitor and track a vehicle's movements and activities. In addition, it ensures that the vehicle is operating within the business parameters as set by their company and there are no deviations or unscheduled stops. Unscheduled stops generally indicate malpractices, such as picking up unauthorized passengers, theft of goods or even fuel theft.

The ability to track a vehicle at all times and for its entire journey severely limits the chance of theft, vehicle abuse or unauthorized personal usage.

Pinpoint Tracking is all too aware that in these difficult times crime is on the increase. Therefore any form of deterrent, such as a Pinpoint tracking device, is essential for companies to protect their vehicles and goods.

Pinpoint Tracking features include:
Real Time tracking and historical playback
Full knowledge of the vehicles location at all times. Reports, distance travelled, trips made, stoppages and instant alerts including panic alerts.

Geo-fencing
Creating a virtual boundary on the map and receive alerts whenever the vehicle enters or exits the geo-fenced area that clients can set up to ensure that vehicles do not leave prescribed areas or do not enter known "hot spots". The location of the vehicle is reported and this

allows one to take immediate action thus preventing any possible illegal activities.

Driver Behavior

As well as location and time, high speeds, harsh breaking and unnecessary acceleration are also monitored ensuring good driver practices and saving fuel and minimizing risk of accidents.

Pinpoint tracking units are fitted to all types of vehicle, including motorcycles and tractors. The units are tamper proof and are fitted out of the view of drivers or would be thieves. Tracking of Vehicles and review of all other information is monitored by your computer, laptop or smart phone allowing you live control of your vehicles.

The tracking device is sold to the client for \$160 with free installation and becomes his property. The monthly licensing and monitoring fee is as little as \$25.

Installation takes less than an hour and can be arranged at the customer's premises.

Should you require any further information please contact Jonah on 071939568.





Holiday home security



As we are all heading towards the Christmas holidays, and a well deserved break for many of us, some of us will be considering travelling away from their homes. Other than safe driving as we all head to our various destinations, the security of the homes is of outmost importance. Guard-Alert Security would like to urge its customers to ensure that they have secured their homes before they travel so as to have peace of mind. The high prevalence of break-ins in the country means that the security of your home is a top priority. Here are a few tips which you can keep in mind to better secure your home during these holidays:

1. Burglars do their homework before they rob your house. It is therefore important to notice any strangers loitering in your neighbourhood or note any unfamiliar cars. There is nothing wrong with going up to a parked vehicle and politely greeting the car occupants- remember thieves do not like being identified and hence they are unlikely to return to an area where they might be remembered

2. Try and avoid large shrubs and bushes near and around your premises which provide shelter for would be thieves
3. Ensure that there are no large dark areas at your property by installing and ensuring all outside lights are in good working order.
4. Think like a burglar and see what they would see. Avoid putting out boxes or packaging for newly bought items such as flat screen television sets as would be thieves will assume that the expensive items are in your house thus increasing the likelihood of break ins.
5. Mark your property and record details unique markings and serial numbers. These will be very useful when identifying your property in the unfortunate

event of a theft

6. Service your alarm and have a back up battery in case of lengthy load shedding hours. Get outside sensors and laser beams installed for external valuables and essentials such as pool and borehole pumps, gate motors etc. Contact Guard-Alert Electronics for a site visit and a quotation.
7. Update your contact number that your Rapid Response crew will call in case your alarm goes off
8. Prominently display any stickers of warning signs for security on guard, alarms or neighbourhood watch. These will also act as a deterrent to would be thieves and make them think twice before entering your property.
9. If you have dogs display "Beware of dogs" signs to act as a deterrent to would be thieves
10. You should lock all doors and shut all windows even if these are burglar barred.

Remember to also lock your tool shed and garage as thieves like going for easy pickings which do not require much effort to steal.

11. Secure items such as ladders, hammers which might be used as an aid in housebreaking
12. Fit blinds or curtains on your windows so that it is not easy to study your household contents
13. It is important that your home does not appear deserted while you are away; invest in lights timers which automatically go on and switch off at set times. If you don't have these light timers leave outside lights on and possibly even a radio.
14. With the advent of social media, we all love to share our news with friends. However, avoid posting your holiday plans on media such as face book as your plans can be accessed by undesirables
15. If you are going to be away for a long time, arrange for someone to mow your lawn since it will be the rainy season so that your house does not appear deserted

16. Mark your belongings as such property makes it harder to sell and it is also easier to recover

17. Assign a trusted friend to come and check on your property while you are away BUT do not leave a key for them under a flower pot, or in a hiding spot.

Thieves know where to look from experience Call Guard-Alert security for your physical security needs over the holidays. In addition, for peace of mind, get your alarm serviced by Guard-Alert Electronics before your travels to ensure that it is in good working order.





Vehicle security

The Zimbabwe Republic Police has reported an increase in the rate of car thefts, hijackings and car break ins. Other than the trauma of a car break in or theft, there is great expense and inconvenience in



trying to replace lost valuables, or worse still the whole vehicle. Below are a few tips to keep in mind in order that you safeguard your vehicle from thieves.

1. Lock your vehicle- yes this appears as if it is an obvious point but some individuals have been known not to lock their vehicles as they convince themselves that they will not spend too long attending to something at the shops or in the house. "Just a second" is all the time a thief will need. Also make sure that windows are completely closed as this will deter the thief.

2. Place all valuables out of sight, preferably in the car boot where thieves cannot easily see them.

Thieves know where to look and the first place they look is underneath blankets or seats. It would also be wise to transfer the valuables before you reach the place where you intend to park.

3. Bags are a temptation to thieves; therefore even if they are full of old clothes thieves will still try their luck and break into your vehicle whether at the robots or while the vehicle is parked.

4. Do not keep vehicle registration books and identity cards in the car as it would be easy for the thief to use the documents to fraudulently change vehicle ownership.

5. If you discover a puncture shortly after starting your car be aware that this is very possibly a ploy to get you to stop and rob you so select carefully where you are going to stop. A garage or a busy shopping mall would be most ideal.

6. Be aware of and do not stop at obstructions in the road-try and drive around them, or if it becomes necessary to remove the obstruction make sure that you switch off the engine and lock the car before disembarking. Be aware of your surroundings

7. Never exit the vehicle with the engine running, especially when you are opening the gate at your house or just "popping" in to a local shop

8. Park in a busy and well lit areas- thieves do not like being observed or being in plain sight

9. Do not leave car keys in an easily accessible place as thieves will be able to easily access them and use your car for a quick getaway. Keys at home should be stowed away in a hidden place so that thieves cannot easily access them. Also, do not leave spare keys in the car- thieves know where to look

10. Mark all removable components on the vehicle so that they can be easily traced

11. Fit an alarm on your vehicle- and remember to set it when you disembark from your vehicle

12. Fit a vehicle tracking device on your vehicle. This will be the best way to track and recover your vehicle quickly in case it is stolen. Contact Pinpoint Tracking for a quotation

Electric Fencing... Your first line of defence

The Electric fence is seen as the first line of defence on your property as it is an effective security barrier on the perimeter wall.

The electric fence acts as a physical barrier to entry as the visual appearance of the wires as well as the warning sign will be a deterrent to a potential intruder. Other than that, there will be a psychological barrier as the potential intruder would rather break into a unprotected property rather than face the possibility of an electric shock.

Where intruders overcome their fear of being shocked and manage to enter the premises, the electric fence will activate the alarm system and a siren will sound. If the system is connected to your security provider, they will also be notified and be able to send a response vehicle. In this way the electric fence has served its purpose as a first line of defence and an early warning device.

How it works...

Electric fencing was originally developed to restrict the movement of animals. Subsequently, the security industry used the technology and improved on the initial design and developed a system that acts as a very effective barrier for unwanted intruders at your home.

The system works by sending a high-voltage electrical pulse around a multi-wire perimeter fence. The source of this high-voltage pulse is called an "energizer". One terminal of the energizer is connected to the "live" wire circuit and the other to the "earth" wire circuit, which is also connected to a metal rod planted into the ground. The potential of the pulse may vary between 2,500 and 12,000 Volts, depending on the equipment used, but the current is limited to a safe level and the pulse lasts only for a few milliseconds at a time, ensuring that it is non-lethal.

When an intruder tries to breach the electric perimeter fence, he invariably becomes part of an electrical circuit and the high voltage pulse will now flow through his or hers body to the closest earth point. This will cause a severe shock and leaves the person temporarily incapacitated. The strength of the shock depends on the power available from the energizer and the total resistance of the circuit.

So, how does your system warn you...?

There are a number of ways in which the system is monitored:

- If the wires are deflected by vertical movement, or
- If there is contact between the "Live" and "Earth" circuits, or -if the wires are cut,

The system will cause a short circuit on the fence line and trigger the alarm system, giving an audible indication of a breach. It is the best if the fence is zoned for easier detection of where the fence was breached. If the perimeter fence is zoned, the reaction team can go directly to the breached site.

By installing your electric fence correctly and with the right materials, and by maintaining it well, the fence will only go into alarm mode when a concerted effort is made to breach your perimeter security. Therefore there will be little chance of false alarms.

Contact Guard-Alert Electronics, for your quotation and installation of your electric fence.

Source: <https://www.homeloverideas.com/electric-fencing.html>





SECURITY ALERT # 037

To: All Guard Alert Security Guards
Cc: All Nick's Motors Personnel
From: L. Moura (SHEQ)
Date: 2nd October 2018



Congratulations to Corporal Toro for his promotion!

Lance Corporal Toro was recently promoted to Corporal within the Guard Alert company. Corporal Toro has been with Guard Alert for the past 21 years.

He started off his journey as a security guard in 1997, and Corporal Toro held this position for 8 years until he was promoted to Lance Corporal in 2005. He then retained his position of Lance Corporal for the next 13 years until he was now promoted to Corporal in 2018.

This is a great achievement for Corporal Toro and he should continue this great path of success as the ladder still has many steps to climb.

Corporal Toro is a great asset to Guard Alert as well as to Nick's Motors. He has been with us here at Nick's for the past 6 years and has shown great dedication to job. He has shown his company and ours, that with perseverance, hard work, dedication and honesty, you can achieve your goals and strive for more.

He fulfils his role to the best of his abilities and goes above and beyond to ensure that all is done exceptionally well.

His role is the second stage of the rank of supervisor. Currently Corporal Toro is now controlling junior NCOs (non-commissioned officers – lance corporals) and guards. Before he was simply controlling guards. His new role also allows him to compile monthly return reports for any company that has Guard Alert guards stationed at their premises, as well as us here at Nick's Motors. He is now the linkman between Nick's Motors and Guard Alert.

Makorokoto Corporal Toro.

For all your information, the following is Guard Alerts' rank structure of their supervisors:
Guard - Lance Corporal - Corporal - Sergeant - Sergeant Major - Inspector

Stop. Reflect. Act. – think safety at all times!

I, *Leandra Moura* as SHEQ Officer of Nick's Motors undertake to distribute this Security Alert and to ensure that all personnel have read, understood, and abide by its contents.

Signed: 

Date: 2nd October 2018



GOOD JOB

Our guards always strive to provide a professional service to our clients. Below are a few instances when our guards performed their duties well.

Fires causes extensive damage to property and early detection is key in minimising damage. Effective fire fighting is also of utmost importance and these are the skills well vested in our guards, as illustrated below:

Security guard Mushongwa, whilst conducting his daily duties at Econet Graniteside, was approached by a canteen employee who advised him that he had seen smoke coming out of a canteen cupboard. Guard Mushongwa immediately called upon the SHE officer to alert him of the fire. The SHE officer in turn called out for other security details to assist with putting out the fire. Guard Jimu and guard Mushongwa assisted to put out the fire. The fire brigade also attended the scene.

Damage to the property included armored electric cables within the canteen were affected by the fire. The main circuit breaker (MCB) was affected and this led to loss of network the whole Call centre and aprons and kitchen attire for Canteen staff was also destroyed. The value of the damage has not yet been ascertained. However, if the fire had been left uncontrolled the damage would have been even greater. The alertness and quick reaction of our guards saved the day.



Guard Chiteku reported a fire which had started at the furnace plant at Chloride Zimbabwe. His alertness on duty resulting in early detection of the fire resulted in the fire not spreading and there was minimal damage.

Security guard Madzikoto based at Delta Gweru is commended for his alertness and quick action in the execution of his duties. Guard Madzikoto observed an intruder scaling the fence into the company premises at around 2340 hours . The intruder headed to where trucks are usually parked overnight. The thief proceeded to offload one create of Castle Lite valued at \$25.00 from one of the trucks and carried it to the durawall to make good his escape. The guard who had been observing this from a distance blew a whistle and with the assistance of other guards, arrested the intruder.

Personnel profile



Mrs V Willie

It is important that our clients know who they can liaise with for their security needs on a day to day basis. This issue focuses on Veralinne Willie, who is the National Sales Coordinator at Guard-Alert. Mrs V Willie joined Guard-Alert as National Sales Coordinator on the 1st of October 2018 bringing with her a wealth of security sales experience. Mrs Willie's experience encompasses an in-depth knowledge of guarding services, electronic security and vehicle tracking.

Mrs Willie's experience over the years has ensured that she can effectively carry out site surveys for clients and make recommendations based on her findings. She can also suggest what other security enhancements are required for a particular premise. Mrs Willie also has a vast knowledge of electronic security and works closely with the electronic security technical teams to produce a comprehensive quotation with the required bill of quantities to complete the job.

Mrs Willie's other duties include client liaison and close follow ups on any client queries. Informing customers of any new product offerings in the security sector is also core to her duties. Asked how she can summarise her day to day work, Mrs Willie stated, "In every instance, I aim to ensure that I have a clear understanding of the customer's unique physical and or electronic security requirements, and ensure that Guard-Alert security delivers an effective and cost effective solution to all our clients."

Mrs Willie has a qualification in Administration and Business communication and she obtained a basic certificate in CCTV through Alarms Supplies Zimbabwe. She also holds a security supervisor's certificate and a cyber crime certificate obtained through the Hare Institute of Technology.

Focusing on career achievements, she counts among her successes, her recommendation for an electronic security system which led to a 100 percent reduction in the vandalism of water taps at a local university. This system is now being extensively used by other similar institutions. Mrs Willie has been married to Kevin for 21 years and the couple has four children. Her hobbies include cooking especially spicy dishes, spending time with her family, fishing and outdoor life as she enjoys camping and being at one with nature.



GUARD-ALERT GAZETTE

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CRIME NEWS

The Zimbabwe Republic Police (ZRP) has arrested seven suspected armed robbers in the Mashonaland Central province. The other five accomplices managed to escape and are on the run. The armed robbers would target farms, service stations and business premises. Recovered was a pistol, a shotgun, ammunition and cellphones which were used during the illegal activities; R9000; \$1230 and \$65 bond.


Motorists are warned not to give lifts to strangers. Unfortunately, the days of trusting in the goodness of man are over as criminals pretend to be genuine commuters. The criminals usually travel in pairs or even three people who pretend to be travelling independently. Once on board and after travelling for a while, the criminals produce weapons and threaten the driver and other passengers in the car. The car occupants are robbed of their valuables and in most cases dumped in a remote area as the thieves use the car as their getaway vehicle.

As the country continues to utilise the cashless route for payments, Guard-Alert security would like to alert the public that they should at all times physically check the message that they receive after someone makes a payment to them before releasing goods. Crooks are now editing Ecocash messages and showing the recipient their phone with the delivery message. The recipient might be too busy serving other customers to check their phone for the transfer message and will only check later when reconciling their sales. By then it will be too late.

A number of car battery thefts have been reported, with once incident reported of six tenants from one flat complex losing car batteries in one night. This is not the only case reported as this seems to be quite prevalent. Guard-Alert advises that cars should be alarmed and locked when parked. In addition, cars should also be parked in well lit areas at night so as to deter thieves as they do not like to be visible and prefer to work under the cover of darkness.

Incidences of thefts of 5000litre water tanks are on the rise. This is not a day's job as the thieves scout out the premises first and turn off the water so that it no longer flows into the tanks. After several days of the householder using the water and emptying it as there is no inflow, the thieves will come and cut off the connecting pipes and transport the empty water tank. Guard-Alert advises property owners to do the following in order to prevent losses of their precious water tanks:

1. Regularly check that water is flowing into the tanks as normal
2. Check that all pipes connected to the tank are intact and are in good working order
3. Label the tank with full contact details in case it is recovered and thus can be easily re-stored to the rightful owner
4. Install an outside sensor covering the area where the water tank/s are so that any movement in the vicinity is detected



Inspiration

Life is 10 percent what happens to us and 90 percent how we react to it
- Dennis Kimbro

Do not worry about failures. Worry about the chances you will miss when you do not even try
- Jack Canfield

The real opportunity for success lives within the person and not in the job
- Zig Ziglar

Even if you are on the right track, you will get run over if you just sit there
- Will Rogers



IMPORTANT NOTICE

Help us keep your account up-to-date

We sometimes have difficulty in tracing which customer's payments are on our bank statement. In order for us to be able to reconcile our accounts we ask you please to:

1. Put your account reference number on the deposit
2. Send proof of your payment to accounts@guardalert.co.zw for all Guard-Alert payments and to billing@gae.co.zw for all Guard-Alert Electronics payments.

Thank you



For more info: Call us on 754 291-5 or email pr@guardalert.co.zw / guardall@zol.co.zw

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